

05-24-00 A

05/22/00  
jc613  
U.S. PTO

DOCKET NO. BOC9-1999-0054-US1

Assistant Commissioner for Patents  
Washington, D. C. 20231

jc613 U.S. PTO  
09/576166  
05/22/00

Submitted herewith for filing is the patent application of:

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TITLE: PROGRAMMABLE AGENT WORKSTATION SYSTEM AND METHOD

In connection with this application, the following are enclosed:

- 97 Pages of Specification, Claims and Abstract
- 38 Claims
- 20 Sheets of Drawings (FIGS. 1-20)
- XX Declaration, Power of Attorney
- XX Information Disclosure Statement; Form PTO-1449 w/ 1 reference
- XX Assignment to: International Business Machines Corporation

The fee has been calculated as shown below. (Small entity fees indicated in parentheses.)

For	Number Filed		Number Extra	Rate Large (Small)	Basic Fee
Total Claims	38		20	\$18 (\$9)	324
Independent Claims	3		3	\$78 (\$39)	0
Multiple Dependent Claims				\$270 (\$135)	0
Assignment Recording Fee				\$40	40
				TOTAL FEE:	\$ 1054

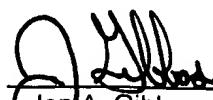
- The Commissioner is hereby authorized to charge Deposit Account No. 09-0452 in the amount of \$1054. A duplicate copy of this sheet is enclosed.
- The Commissioner is hereby authorized to charge payments of (1) any additional filing fees required under 37 CFR 1.16, and/or (2) any patent application processing fees under 37 CFR 1.17 associated with this application or credit any overpayment to Deposit Account No. 09-0452.

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: : Atty Docket: BOC9-1999-0054-US1  
Paul G. RINGHOF et al. : APPLICATIONS BRANCH  
Serial No. (not yet assigned) :  
Filed: HEREWITH :  
FOR: PROGRAMMABLE AGENT WORKSTATION SYSTEM AND METHOD

CERTIFICATE OF EXPRESS MAIL MAILING

"Express Mail" Mailing Label No. EL470371049US  
Date of Deposit: May 22, 2000

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SIR:

I hereby certify that

- Application Transmittal
- Specification, Claims, Abstract
- 1 set of 20 sheets of drawings
- Declaration and Power of Attorney
- Information Disclosure Statement; Form PTO-1449 w/ 1 ref.
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